

SILVERLAKE

SYMMETRY AT WORK

Empowering Finance Services towards the Digital Horizon

A truly SaaS Digital Banking on cloud platform for innovative FinTechs that stay ahead of the curve

Silverlake Cloud Computing

2022 CLOUD SERVICE CATALOGUE

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Cloud Fomation at Mount Kinabalu

July 23, 2018

SILVERLAKE
SYMMETRY AT WORK

The Art of Cloud
#OnSilverlakeCloudToday
#Leading with simplicity and intelligence
#Redefining the boundaries of possibilities

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Digital Banking SaaS



				Available on					Service Delivery Touchpoint			
		Product	Key Features	Feature List	AWS	Huawei	IBM Cloud	Azure	Silverlake	Native Mobile Access	Multi Browser Web Access	Open API
Category of Service	ATM Switch	ATM	<ul style="list-style-type: none"> - Debit Card - Device Management 	<ul style="list-style-type: none"> - Card Product Management - Card Inventory Management - Card Issuance Management - Card Administrative - Device availability overview - Device health status overview - Device inquiry - Device consumable monitoring - Device transaction monitoring 			•		•		•	•
	BDS	(GoBranch)	<ul style="list-style-type: none"> • Transaction Management • Limit Management • Inventory Management • Administrative Management 	<ul style="list-style-type: none"> • Transaction Management - Over the counter transactions (Cash/ Cheque Operation, Funds Transfer, Payments) - Back-Offices Operation (Account maintenance and inquiries) • Cash Handling - Vault Inventory - Tellers' Tilt Cash/ Drawer - Cash Transfer between Vault, Cashier and Teller 			•		•		•	•

Digital Banking SaaS



					Available on					Service Delivery Touchpoint			
Product		Key Features		Feature List		AWS	Huawei	IBM Cloud	Azure	Silverlake	Native Mobile Access	Multi Browser Web Access	Open API
Category of Service	BDS	(GoBranch)	<ul style="list-style-type: none"> Transaction Management Limit Management Inventory Management Administrative Management 	<ul style="list-style-type: none"> Branch Operations Branch Opening/ Re-open, Closing Vault/ Cash Drawer Opening End of Day Balancing Cash Drawer and Transaction Limit Management Branch Cash Limit Cash Drawer limit Transaction limit Signature Verification System Capture Customers' Signatures Signature Verification 									
	Card System	SIBS - SCS	ISSUING - MC, Visa <ul style="list-style-type: none"> Credit Card Prepaid Card Virtual Card Debit Card 	ISSUING - MC, Visa <ul style="list-style-type: none"> Credit Card Prepaid Card Virtual Card Debit Card Unsecured Personal Instalment Loan(Revolving Loan) 									
	Card System	SIBS - SCS	ACQUIRING <ul style="list-style-type: none"> MC VISA MyDebit (Malaysia) ITMX & TPN (Thailand) FRAUD MANAGEMENT	ACQUIRING <ul style="list-style-type: none"> MC VISA MyDebit (Malaysia) ITMX & TPN (Thailand) FRAUD MANAGEMENT <ul style="list-style-type: none"> Issuing Fraud alert Acquiring/Merchant Fraud alert 									

Digital Banking SaaS

Available on

Service Delivery Touchpoint

Category of Service

Category of Service	Product	Key Features	Feature List	Available on					Service Delivery Touchpoint			
				AWS	Huawei	IBM Cloud	Azure	Silverlake	Native Mobile Access	Multi Browser Web Access	Open API	
Consumer Internet Banking	IBK											
Corporate Internet Banking	Cash Management											
Customer Information	SIBS - CIF	<ul style="list-style-type: none"> - Customer Demographic - Integrated Customer Data - 360 view - Central Bank Information 	<ul style="list-style-type: none"> - Customer Onboarding - Central Bank Information - Watch List Checking - KYC - 360 View - Customer Group Relationship 			•		•		•	•	
Deposit (CASA)	SIBS - DD	<ul style="list-style-type: none"> - Current Account/Saving Account/Time Deposit - Islamic Deposit - Flexible term TD - Campaign Product - Check handling 	<ul style="list-style-type: none"> - Quick On-boarding - Foreign Currency - AFT - Passbook/Statement - Account inventory - Check handling/Clearing - Special Rate 									
Digital Bank						•		•		•		
Enterprise Payment	EPP					•		•		•	•	

Digital Banking SaaS



				Available on					Service Delivery Touchpoint		
				AWS	Huawei	IBM Cloud	Azure	Silverlake	Native Mobile Access	Multi Browser Web Access	Open API
Category of Service	Express Banking		<ul style="list-style-type: none"> • Branch Teller • Sales Workbench • Service Workbench • Centralized Ops • Internet & Mobile • Banking Operations Automation 								
	LOAN	SIBS - LN	<ul style="list-style-type: none"> - Consumer Loan - SME Loan - Islamic Financing - Ar Rahnu - Limit and Collateral - Syndication Loan 	Quick On-boarding Credit Application Assessment Loan Inquiry/Maintenance - Rate change, Delinquency, Billing, Rescheduling & Restructuring, Product Change, Write off, Off-Balance sheet, Auto fee debiting Monetary - Disbursement, repayment, prepayment, manual split, fee charges, adjustment							
	Merchant Management System	Merx				•		•		•	
	Report	SIBS Report Viewer	Report Viewer	<ul style="list-style-type: none"> - Operation Report - MIS Report 							
	Silverlake Secure Mobile	Silverlake 3D PROTECT									
	Trade Finance	SIBS - TF									
	Treasury	SIBS - TR					•		•		•

CyberSecurity SaaS



Category of Service

	Product	Key Features	Feature List	Available on					Service Delivery Touchpoint		
				AWS	Huawei	IBM Cloud	Azure	Silverlake	Native Mobile Access	Multi Browser Web Access	Open API
MFA	Varia	<ul style="list-style-type: none"> Support for virtually every type of web application Single MFA touch point for end users to access multiple target systems Variety of authentication options: <ul style="list-style-type: none"> MFA via SMS OTP MFA via TOTP MFA via Push Notification MFA via QR Code 	https://silverlakeaxisltd.sharepoint.com/sites/SilverlakeCloudComputingServices/Shared%20Documents/General/VariA%20DataSheet.pdf	•	•				•	•	
IDP	Aurora	<ul style="list-style-type: none"> Accounts Management User Provisioning Social Login Self Service Broker Trust with external IdPs Identity Federation Adaptive Authentication Analytics 	https://silverlakeaxisltd.sharepoint.com/sites/SilverlakeCloudComputingServices/Shared%20Documents/General/AURORA%20Identity%20Security%20Platform%20Feature%20List%20v1.0.pdf	•						•	
Secure Digital ID	XIT Digital ID platform	<ul style="list-style-type: none"> eKYC, Digital On-Boarding, Enrollment, Self-Enrollment solution Document recognition OCR, MRZ Digital IDs, Mobile IDs Mobile registration with IDs and Face Multifactor, PKI-based authentication Mobile e-signature & Transaction signing Multifactor biometrics PKI-based authentication Face recognition & liveness Voice Biometrics and Anti Spoofing 	https://silverlakeaxisltd.sharepoint.com/sites/SilverlakeCloudComputingServices/Shared%20Documents/General/Digital%20ID%20Platform%20Feature%20List%20v1.0.pdf	•					•	•	•
Secure remote access	Arion			•							
Smart Document	Dedoco										

CyberSecurity SaaS



				Available on					Service Delivery Touchpoint		
				AWS	Huawei	IBM Cloud	Azure	Silverlake	Native Mobile Access	Multi Browser Web Access	Open API
Category of Service	Product	Key Features	Feature List								
	Threat Management	Sapien - TMS									
	Vulnerability Management	Sapien - VMS									
	Smart Building Management	Sapien - BMS									
	PAM	Mastersam	<ul style="list-style-type: none"> Account Discovery and onboarding Adjacent System Integration Deployment and Scalability JIT PAM Methods Logging and Reporting 	<ul style="list-style-type: none"> Privileged Access Governance Privileged Credential Management Privileged Elevation and Delegation Privileged Session Management Privileged Task Automation Secrets Management 	*	*				*	
Endpoint security	USAM endpoint security (GMV)	<ul style="list-style-type: none"> Manages security from a centralized server Enables remote enforcing of security policies Monitors in real time security incidents PCIDSS Compliant 	<ul style="list-style-type: none"> Prevents modification of OS components Handles a whilelist of processes Detects & Manages hardware connections Filters access requests to local file system resources Includes an application level firewall Simplifies VPN deployment in large networks. Encrypts hard disk 		*					*	

Healthcare SaaS



Healthcare SaaS				Available on					Service Delivery Touchpoint		
Product		Key Features	Feature List	AWS	Huawei	IBM Cloud	Azure	Silverlake	Native Mobile Access	Multi Browser Web Access	Open API
Category of Service	Claims Management System	ClaimEx			•					•	
	Holter Monitoring	LifeSignal		•						•	
	Multi Patients Monitoring (In hospital & Remote)	LifeSignal		•						•	

Infrastructure-as-a-service

					Available on					Service Delivery Touchpoint		
		Product	Key Features	Feature List	AWS	Huawei	IBM Cloud	Azure	Silverlake	Native Mobile Access	Multi Browser Web Access	Open API
Category of Service	Infra Managed Services	Infra Managed Services	<ul style="list-style-type: none"> - 24x 7 availability Monitoring and escalation - VM OS Security Patching - Backup & Restore - Firewall ruleset implementation - Disaster Recovery support 	<ul style="list-style-type: none"> - 24x 7 availability Monitoring and escalation - VM OS Security Patching - Backup & Restore - Firewall ruleset implementation - Disaster Recovery support - VAPT support - EOD run (menu driven) - Management Reporting support 	•		•	•	•			

Artificial Intelligence-as-a-service

Available on

Service Delivery Touchpoint

Product

Key Features

Feature List

AWS

Huawei

IBM Cloud

Azure

Silverlake

Native Mobile Access

Multi Browser Web Access

Open API

Category of Service

AI for Customer Service

IBM Watson

Conversation AI Assistant for for Business
- Seamlessly automates tasks
- Embed/ Integrate with any system

- Seamlessly automates tasks
- Automate customer experience
- Simplify processes for agents and employees
- Embed/ Integrate with any system
- Address requests across channels
- Guide employees through internal processes

AI for Financial Services

IBM Watson

Risk and compliance technology
- Manage risk and regulatory challenges across the organization

- Manage risk and regulatory challenges across the organization
- Speed insights
- Reduce infrastructure costs
- Increase efficiency for risk-aware decisions
- Increase effectiveness across compliance and fraud prevention

AI for CyberSecurity

IBM Watson

Security Intelligence
- Automatically investigate indicators of compromise
- Orchestrate & automate repetitive response action

- Consolidate log events & network flow data
- Orchestrate & automate repetitive response action
- Integrate with existing security infrastructure
- centrally manage response playbook

We Take Pride in Our Numbers

30

Years of Experience

3

of top 5 banks in
ASEAN use Silverlake

100%

Successful Project
Implementation

80

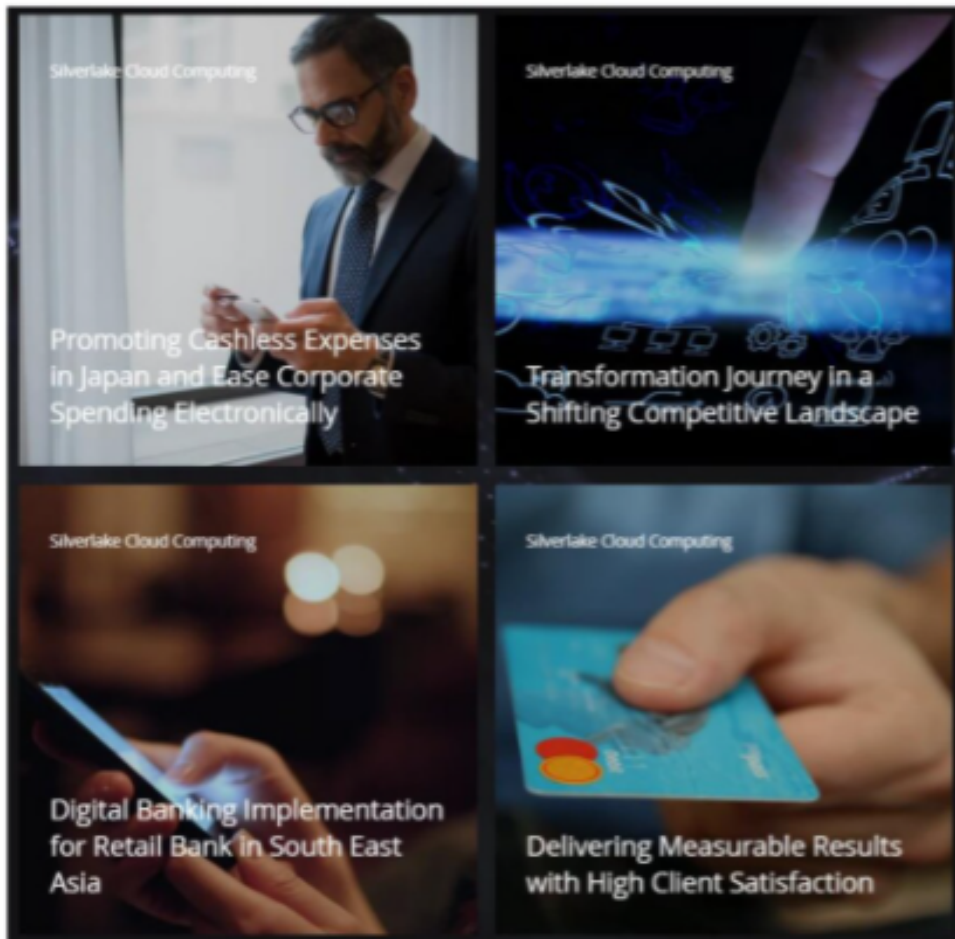
Countries World Wide

40%

of top 20 banks in
ASEAN use Silverlake

Are You Ready to Empower Your Business?

SILVERLAKE
SYMMETRY AT WORK



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